



TOL Releases Redesigned Prescription Refill Services

Do you know you can refill prescriptions using [TRICARE Online](#) (TOL)? TOL now offers an enhanced Prescription Refill feature that allows beneficiaries to order their prescription refills at their preferred military hospital or clinic pick-up location quickly and easily. You can now access your pharmacy and prescription data as well as the status of your refills, which lets you know when your prescription is ready to be picked up 365 days a year, 24 hours a day, seven days a week.

On Feb. 1, 2016, Blanchfield Army Community Hospital will start using www.tricareonline.com for online ordering of prescription refills.

TOL email and text notifications are now also available for refill requests. Your TOL account will display a notification message confirming your request and telling you when you can pick up your refill(s). You can also schedule alerts by email and text to remind you when your prescription needs to be refilled, and prompt you if you forget to pick-up a prescription. TOL also offers a convenient link to the TRICARE Mail Order Pharmacy if you prefer to schedule home delivery.

Refilling a prescription is easy! To refill an active prescription using TOL follow the simple steps below:

1. Go to www.tricareonline.com and click “Log In”.
2. Log in with your **DS Logon Premium** (Level 2), **DoD CAC** or **DFAS myPay** credentials. If you do not have DS Logon credentials, click “Register”.
3. Click ‘Rx Refill’ option on the TOL home page or top navigation bar to request one or more refills.
4. Confirm your primary military treatment facility (MTF) or select a different MTF from the drop-down box.
5. Select your prescription(s) to refill, choose a “Pharmacy Pick-up Location” and click “Submit” to refill your request.
6. Request refills for your family members by selecting the “Request Refill by Rx Number” option. Enter up to six prescription numbers. Choose Pharmacy pick-up location, then submit your refill request.

You can also refill your prescription(s) by calling the 270-798-DRUG on the bottle.

If you have any questions or concerns, please call the BACH Pharmacy Staff at (270) 798-8075 or (270) 798-8076 and <https://web-okcd01.mail.mil/owa>. For more information about the TRICARE pharmacy benefit, visit www.tricare.mil/pharmacy.